



CLARKSBURG WATER BOARD

A Municipal Corporation Serving Clarksburg Since 1887

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FOR IMMEDIATE RELEASE

Clarksburg Water Board to begin automated calls for water sampling

CLARKSBURG, W.Va. – The Clarksburg Water Board (CWB) will begin placing automated phone calls to customers in an effort to increase water sampling requests. These calls will come from the CWB phone number and will only contact customers who have not yet participated in the water sampling process.

While this effort will include the entirety of the Clarksburg Water Board service area, the first set of calls will be placed to residents and businesses in the North View area.

Customers can expect an automated system that will ask whether they want to participate in the water sampling process. They will be prompted to press a number that corresponds with a yes or no answer. If a customer answers yes, they will receive additional prompts, and a CWB representative will follow up to arrange testing.

The testing process is simple and free of cost – CWB will provide two bottles that will need to be filled with water from your home or business. CWB will work with the customer to make arrangements to pick up the bottles at the CWB office or to have the bottles delivered to the location being tested.

Customers are still welcome to reach out to CWB directly to request priority sampling or ask questions about the process. Contact the CWB hotline at (304) 423-7952 with all inquiries.

Lead Screenings Encouraged by the Harrison-Clarksburg Health Department

The Harrison-Clarksburg Health Department encourages lead screening for children in Harrison County. They are currently targeting children between newborn and six years of age, but will gladly test anyone that wants to be tested. If you would like to request lead screening for yourself or members of your household, please call (304) 623-9308.

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