

<u>GENERAL MANAGER</u> JASON L. MYERS MEMBERS OF THE BOARD PAUL J. HOWE III, PRESIDENT ALBERT N. COX II JON W. CALVERT

**NEWS RELEASE** 

## FOR IMMEDIATE RELEASE Tuesday, January 25, 2022 @ 9:30 A.M. (EDT)

## BOIL WATER ADVISORY FOR ALL WATER CUSTOMERS IN THE SUAN TERRANCE COMMUNITY

Our water customers in the Suan Terrance community, which include the areas of Andy Street, Charla Lane, Goodwin Street, May Street, Michael Street, Paula Boulevard, Reno Street, Ocala Street, and Skyview Drive, are experiencing an interruption in water service as a result of a water main break. Employees are in the process of restoring water service to all affected customers; however, any time water pressure drops below the threshold set by the State of West Virginia Department of Health and Human Resources, water quality testing must be conducted as a precautionary measure to ensure that water quality was not negatively affected. All customers in the above-referenced area are advised to boil all water before use, or use bottled water, for drinking, cooking, preparing baby food, or brushing teeth. Make sure you don't swallow any water when bathing or showering. Use caution when bathing babies and/or young children. Consider a sponge bath to reduce the chance of them swallowing water.

Until satisfactory lab results are received, all customers in the advisory area are advised to follow the instructions outlined above. If the results indicate that water quality was not negatively affected, the boil water advisory could be lifted as early as Thursday, January 27, 2022.

We apologize for this inconvenience and assure you that we are working as quickly as possible to conduct the necessary water quality testing. Protecting customers' health and safety is our highest priority!!

For more information, customers can contact our business office at (304) 623-3711.

Clarksburg Water Board, a Municipal Corporation, by Jason L. Myers, General Manager